

PENNELLTETTER
for K.K.
iitj.com



201 Rusche Street

Creve Coeur, IL 61610

309-699-8373



2196 S. Main Street

Jacksonville, IL 62650

217-243-8968

PENNELLforklift.com

SALES, SERVICE, PARTS & RENTALS

Two locations serving Central Illinois

800-826-8373



Our Guiding Principles

“The Most Important Thing We Can Do Each Day Is To Earn Your Trust”

At Pennell Forklift Service, we pride ourselves on making the relationship with you, our customer, simple, personalized and value-added. You will never be “Just a number”, and neither will we.

For this reason, we have adopted the following principles:

- Spend your time (and money) as if it were our own. We strive for efficiency to eliminate unnecessary work, repeat information, or wait time on hold.
- **Problem, Cause, & Cure.** Our way of approaching repairs or storage problems...and solving them.
- Understanding your business. We’ll take the time to learn what is “easy” for you and develop our processes around that.
- Understanding what matters to you. Your needs and preferences come first and foremost. We want to know, and will ask, how we can be better Solution Givers, because what is important to you, is important to us.
- We do not take your business for granted. When we have earned your trust and confidence, we will strive not only to maintain your expectations, but to exceed them!

At Pennell Forklift Service, our greatest asset is our people. We have the passion, the pride, and the professionalism that we need to supply you what you need.

WE WILL NOT LET YOU DOWN.
You have my personal guarantee!

Jeff Pennell
President



P.M. SERVICE SPECIAL

PREVENTIVE MAINTENANCE THROUGH PERIODIC MAINTENANCE

*Our **Preventive Maintenance Program** is second to none. We have some of the best equipped service vehicles on the road. Our knowledgeable staff will keep your fleet up and running with less expense or down time. Following each **Preventive Maintenance** every customer will receive a full inspection report and will be notified of any repairs needed.*

CONTACT US FOR CURRENT PRICING

- COMPLETE UNIT MECHANICAL & SAFETY INSPECTION
 - OIL CHANGE & FILTERS
 - AIR CLEAN ENTIRE UNIT
 - CLEAN BATTERY CABLE ENDS
 - LUBE ALL JOINTS, MAST, & MOVING PARTS
- *INSPECT ALL MOTORS, CONTACTORS, & SWITCHES

**ELECTRIC UNITS ONLY*

Note: If you are one of our **Preventive Maintenance** customers and have a unit down that can not be returned to service within 24 hours, we will provide you with up to a 5,000 lb. rental forklift at a cost of just \$30.00 per day plus hauling.

Rental Special

LATE MODEL LIFT TRUCKS

***3000 to *5000 LB. Capacity**

\$ 650.00 Per 4 week cycle

With FULL MAINTENANCE INCLUDED
For 60 Hours of use per 4 week cycle.

\$2.50 per hour for each hour of use over 60 hours per 4 weeks.

Customer is responsible for : Hauling & Neglect

Rent-To-Own Program

Apply 100% of the 1st month's rental charge and 50% of 2nd and 3rd month's rental charge towards the purchase of the rental forklift up to a maximum of 8 full weeks.

Please contact us for all your **Preventive Maintenance** needs for your forklift fleet.

PENNELLforklift.com

Pennell Forklift Service, Inc. is your area Authorized Service & Sales Dealer for **KOMATSU**, **HYUNDAI**, and **NOBLELIFT** brand Material Handling Equipment.

Including:

- Class I: 3 & 4 Wheel Electric Counterbalance Standup/Sit-down Forklift
- Class II: Narrow Aisle Electric Order Pickers, Reach, etc.
- Class III: Electric Walkie/Rider units including low & high lift
- Class IV: Gas/LPG Cushion, Counterbalance Forklift
- Class V: Gas/LPG/Diesel Pneumatic, Counterbalance Forklift
- Class VII: Rough Terrain Forklift Trucks

We, at Pennell Forklift Service, are proud and excited to offer our customers not only excellent service, but an excellent product with:

- High Quality Assurance
- Excellent Customer Support
- Readily Available Quality Parts
- Superior Financing Options (Maintenance added & Master Leases)

Please feel free to call us with questions or quote requests at:

800-826-8373



Pennell Forklift Service, Inc. is exactly what the name states. We are a **Service-Driven** company first, which means:

- We will be there the **same day** or the very next morning.
- We have **fully stocked vans** that can make hydraulic hoses. **on site**.
- As a **Preventative Maintenance customer**, we will provide you with a temporary **5,000 lb. forklift** for **\$30.00/day plus hauling** if your unit is down.
- We consider the **relationship between our customers and us to be a personal one**. Therefore, we want your business to operate smoothly and profitable as if it were our own.
- We have several lines of additional Material Handling Equipment. We are also Key dealers for **Storage Rack, Shelving/Bins**, and several other types of storage/ergonomic products. This means that we will help you find the exact equipment to fit your application and we will help **save your company money** over buying out of a catalog or on the internet.
- We are a parts supplier for several aftermarket manufacturers and we can also provide O.E.M. parts for most equipment.

**Jeff Pennell gives his personal guarantee of your satisfaction!
Feel free to contact any of our staff for help with any of your equipment needs.**

KOMATSU

NOBLELIFT

HYUNDAI
CONSTRUCTION EQUIPMENT AMERICAS, INC.

FACTORYCAT

SERVING CENTRAL ILLINOIS SINCE 1996

800-826-8373

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PACK MULE



BC-625-03



PC-300



Stock Chaser



BC-620



PCT-3500 with Options



PACK MULE

PENNELL HAS FLOOR SCRUBBERS TOO



GTX Series Rider Scrubbers



Model 34 Floor Sweeper

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FACTORYCAL

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Pallet Racks

The most universal system for direct and individual access to each pallet.



Drive-In Drive-Thru Pallet Racks

Storage by accumulation with excellent use of available space.



Wide Span Shelving

Designed for storage areas in which goods are handled manually.



Metal Point Boltless Shelving

Adjustable steel shelving that is easily adapted to all spaces and settings.



Mezzanines

Industrial mezzanine floors which can more than double the available storage space.



Cantilever Racks

The practical rack solution for the storage of long or bulky items.